In This Issue

About RSVP 2
Board Members 3
Message from Board President and Executive Director Staff Members 4
The Impact of Education, Wellness and Community Programs 4 - 5
How we are Helping 6 - 7
Our Results 8
Our Valued Funders and Partners 9 - 11

About RSVP

Forty-six years ago, RSVP, Inc. began placing volunteers aged 55+ in local communities. Today, nearly 1,200 adult volunteers of all ages respond to the unmet needs of more than 11,000 vulnerable community members throughout the Greater Delaware Valley.

RSVP’s varied programs allow volunteers to utilize their managerial skills to help a growing nonprofit or provide occasional rides for seniors to medical appointments.

Several literacy programs assist youth in classrooms by improving their reading and comprehension skills and preschool children with reading readiness, or an adult literacy program helps foreign-born citizens become literate in English and improve their employment opportunities.

A mentoring program enables volunteers to have a profound impact on the life of an at-risk youth, and a Medicare counseling program helps to inform and advise seniors on their best health coverage options.

A virtual tutoring program assists disadvantaged youth and veterans returning to college with difficult math concepts and provides volunteers with an off-site opportunity.

Corporate partnerships provide companies with fun and rewarding projects to unify and engage employees while enhancing the social profile of corporations.

Our Mission
RSVP improves the lives of vulnerable populations in local communities by focusing on education and wellness and by supporting nonprofits through skill-based volunteer programs.

Our Vision
Empowering volunteers to improve the education and wellness of vulnerable populations.

Front Cover:
Sofia started in our Family Literacy program for pre-K students. Once she starts school, Sofia will benefit from our America Reads, STEM and Protégé Mentoring programs.

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Our Vision
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Letter from the Executive Director and Board President

Dear Friends:

Every day our volunteers embrace opportunities to improve the lives of community members. Each moment of donated time positively influences a child’s life, dissipates the loneliness felt by a senior, lifts a veteran to a new level of hope or alleviates hunger and isolation experienced by our homebound neighbors.

We sometimes wonder what motivates people to Join the Kindness Movement and take on such important roles. From our recent surveys, we know that our volunteers are propelled into action because of a desire to give something back to the communities they’re from. They are rewarded by their good deeds as much as those receiving the gift of their time. We are always in admiration of our volunteer’s dedication, their countless hours of effort and resolve to unlock the potential and aspirations of the populations we serve. We are committed to expanding our work to address the growing and significant needs in communities.

Research shows that students are lagging behind in the areas of science, technology, engineering and math (STEM). Those same studies show that children benefit from exposure to STEM concepts as early as preschool. In collaboration with Head Start and Children’s Village we have an innovative opportunity to further enhance the early education of disadvantaged preschoolers by integrating STEM into all facets of the Family Literacy program. Interactive age-appropriate STEM activities, related to books purchased for students, will allow them to explore concepts. For instance, a book about weather might include instructions on how to build a kite, reinforcing reading and exposure to math and science at the same time. STEM books and activities will be made available to students to take home to share with siblings and family members as well as having them available in the classroom.

We are so grateful that supporters like you recognize the importance of our work. You are a critical part of our team and we thank you for participating in the Kindness Movement.

With deep gratitude and resolve,

Michele Moll
Executive Director

Robert Leib
Board President

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Karen Strauss  Community Links Coordinator
Anabella Tracy  My Free Tutor, STEM & Adult
Donna Uhler  Literacy Coordinator
Tina Weaver  APPRISE Coordinator

PR/Communications Manager
RSVP Programs Reach our Community’s most Vulnerable Residents through Targeted Programs

**Education**

- **5,477 Children & Youth Served**

**Providing preschool students with excitement, books and a love for reading.**

- **80% of parents are reading more often to their children**

**Mentored students improved their school engagement while enjoying their mentor’s company.**

- **87% of students made positive changes in their lives**

**Exposing students to the great & varied possibilities of STEM careers.**

- **75% of students increased their excitement about the field presented**

**Tutoring struggling students and veterans via an online math program.**

- **75% improved their math grade**

Scan to view our new video
RSVP Programs Reach our Community’s most Vulnerable Residents through Targeted Programs

Wellness

Counseling Medicare recipients on health care options and helping low income seniors secure groceries.

- 4,000 seniors received free counseling & information
- Volunteers provided hours to assist seniors with simple tasks
- 2,300

Community

Ensuring food pantries are well stocked and ready to alleviate hunger.

- 1 in 5 local residents battle with hunger daily

- Clipping coupons for deployed service-members to help defray food costs.
- $500,000+ in savings sent to military service-members

Consultations and Workshops help nonprofit staff hone their leadership skills to better serve their constituents.

- 77% of nonprofits improved their operational capacity
We believe that every child deserves the opportunity to succeed. Our unique programs tackle one of the most challenging barriers children face: *educational inequity*. We match children with volunteer reading coaches, mentors, motivators and tutors who help students excel and gain confidence in their skills. Next year we plan to enhance our Family Literacy program by introducing preschoolers to STEM concepts through targeted books, activities and exploration expanding their knowledge and enabling them to have access and opportunity to pursue their dreams.

**Children’s Programs**

**Family Literacy**

Enthusiastic readers visit Head Start classrooms to help students prepare to enter Kindergarten as ready learners. Workshops provide parents with tips and tools to engage children in reading at home.

**America Reads**

Volunteers work individually with elementary school students who are struggling with reading and comprehension.

**Protégé Mentoring**

Mentors provide guidance, friendship, academic assistance and enrichment to at-risk students who would not receive this kind of focused adult attention otherwise.

**STEM Career Presenters**

Dynamic volunteers present their career journeys to excite students about their occupation choices.

**My Free Tutor**

Volunteers provide online math tutoring for disadvantaged high school students and first generation, college-bound veterans by utilizing an interactive whiteboard function.

95% of mentored students graduated and went on to college or secured employment

82% of tutored students improved their reading comprehension
**Wellness**

*Improving lives and access to opportunities for our older community members*

**Adult & Senior Programs**

**APPRISE Medicare Counseling**
State-trained volunteer counselors provide free unbiased advice on Medicare and assistance programs.

**Help on Call**
Volunteers assist low-income seniors with shopping and transportation to medical appointments and alleviate isolation by providing companionship.

**Adult Literacy**
Dedicated volunteers help improve economic opportunities for adults through GED, ESL and basic literacy tutoring.

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**Community**

*Improving the outreach capacity and efficiency of local nonprofit agencies.*

**Community Programs**

**Volunteer Executive Consultants (VEC)**
Volunteers are business professionals who utilize their skills to offer management, technical and professional help for growing nonprofits. VEC workshops and seminars educated 300 individuals.

**Community Links**
Volunteers directly support community-based nonprofits, including Meals on Wheels, Libraries, Food Pantries, Thrift Shops, Senior Centers, Museums and more.
2018 At-a-Glance

1,200 volunteers provided 83,152 hours of their time to assist 11,000+ community members: 16,065 hours supported students in classrooms, 19,880 supported seniors, 8,547 supported veterans, 4,986 supported food pantries and 33,674 supported area nonprofits.

The typical volunteer donated 98.75 hours over the course of the year.

Saving the community $2,052,998

Investment in Program Services

- Medicare Counseling 15%
- Adult Literacy 1%
- America Reads 22%
- Family Literacy 1%
- Help on Call (Seniors) 9%
- My Free Tutor / STEM 14%
- Protege Mentoring 8%
- Volunteer Executive Consulting 10%

Audited 2018 Financial Report
for 12-month period ending December 31, 2018

<table>
<thead>
<tr>
<th>Support and Revenue</th>
<th>Expenses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Grants</td>
<td>Program Services 83% $ 684,502</td>
</tr>
<tr>
<td>Foundation Grants</td>
<td>Management 9% $ 70,697</td>
</tr>
<tr>
<td>Corporate Sponsorships</td>
<td>Development 8% $ 66,511</td>
</tr>
<tr>
<td>(excludes event sponsors)</td>
<td>Total Expenses 100% $ 821,710</td>
</tr>
<tr>
<td>Fundraising (net of expenses)</td>
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</tr>
<tr>
<td>Individual contributions</td>
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<tr>
<td>Program revenue</td>
<td>Net Assets</td>
</tr>
<tr>
<td>Other Contributions</td>
<td>Unrestricted - undesignated</td>
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<tr>
<td>In-kind donations</td>
<td>$ 123,316</td>
</tr>
<tr>
<td>Total Support and Revenue</td>
<td>Unrestricted - designated</td>
</tr>
<tr>
<td></td>
<td>$ 75,120</td>
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<tr>
<td></td>
<td>Net Investment in Property and</td>
</tr>
<tr>
<td></td>
<td>Equipment</td>
</tr>
<tr>
<td></td>
<td>Total net assets $ 218,248</td>
</tr>
</tbody>
</table>

(1) includes event sponsors
Your Support Really Matters -- We are Deeply Grateful!

For Period October 1, 2018 to September 30, 2019

Your generous donations, grants, partnerships and sponsorships -- big and small -- created brighter futures for community residents one gesture at a time.

If we have inadvertently omitted anyone, please let us know and we will acknowledge you in a future report.

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Responding to Community Needs
Through Volunteerism!